



## Honoring Retired Commissioner Bill Anderson

*From all of the District's staff, we would like to recognize Commissioner Anderson for his thirty five years of leadership and service, his support of District staff, and dedication of service to the customers of the Silver Lake Water and Sewer District.*

On June 4, 1987, Willis (Bill) A. Anderson was appointed to the Board of Commissioners of the Silver Lake Water District. At that time, Bill was not a newcomer to the organization, as he had previously served as a Commissioner of the Fircrest Sewer District from 1978 through 1980. Prior to 1980, the Silver Lake Water District was a separate entity from the Fircrest Sewer District that provided sewer service to a similar geographic area centered on Silver Lake. The two agencies shared a building, equipment, and staffing resources. Together with the other Commissioners of each agency, Bill had the vision to merge the two overlapping agencies into one, to better serve the public. The merger was approved by the voters in November of 1980.

In Bill's new role, he would go on to serve for more than thirty-three continuous years as a Commissioner of the Silver Lake Water District. Bill brought to the role of Commissioner a wealth of experience, having worked more than thirty years for Snohomish Public Utility District (PUD) in the operation and management of water systems that PUD is responsible for as the designated satellite management agency for the County.

In the 1990s, Bill was active in the Washington State Associations for both water districts and wastewater districts (two distinct professional associations at the time). He was President of one association, and chaired the committee to merge the two organizations into the Washington State Association of Sewer and Water Districts (WASWD), resulting in much stronger representation of both public water and sewer districts.



L to R: Commissioners Rod Keppler, Anne Backstrom, and Bill Anderson

Beginning in 1998, Bill represented the Silver Lake Water and Sewer District on yet another interagency workgroup to construct the Clearview Project. This project was a cooperative effort to construct a Pump Station, along with approximately 8 miles of large diameter pipeline that crosses under the Snohomish River, and a 12 million gallon reservoir—a massive effort that took several years to complete.

The objective of this project was to bring a reliable and more economic supply of drinking water from the Everett Pipeline #5, which is located north of the City of Snohomish, to areas of rapid growth in Southwest Snohomish County. While initially a total of eight local cities and special purpose districts participated in the planning, only three special purpose districts, including Silver Lake Water and Sewer District, Cross Valley Water District, and Alderwood Water & Wastewater District committed the resources to complete the project.

When the project was complete in 2005 and the facilities were in operation, these three partnering agencies formed Clearview Water Supply Agency for the joint operation of the new facilities. Bill represented our District along with Commissioners representing the other two Districts from the inception of the Agency through the end of 2019.

Following decades of dedicated service, Bill Anderson retired from his role as Commissioner, Position No. 2, on December 18, 2019. He was an amazing advocate for the District, and a wonderful man who will be sorely missed.

## District Response to COVID-19

*The Board of Commissioners and District staff recognize that many in our community are dealing with great stress or suffering economic hardship, as our world has changed in response to COVID-19. We would like to express our sympathy to anyone directly impacted by the virus.*

On February 29, 2020, Governor Jay Inslee declared a State of Emergency over the COVID-19 virus, and directed all public agencies to use all resources necessary to prepare and respond to the outbreak.

On March 12, 2020, the Board of Commissioners of Silver Lake Water and Sewer District also declared an emergency, and District staff began implementing several measures to maintain the health and welfare of customers and the District's staff, ensuring we continue to provide essential public services.

The following list summarizes some of the measures we have implemented:

- The District suspended all water service shut-offs, due to account delinquencies.
- The District temporarily suspended the assessment of the \$65.00 Administrative Fee for Delinquency (Late Fee). However, we encourage customers to keep their account current if they are able to do so, as all charges are still due and the District depends on these revenues to provide essential water and sewer services.
- The District's business office is now closed for in-person customer service. District staff will be available by telephone or email during our regular business hours to assist you.
- In person public meetings have been suspended; however, public access and participation is still available to these meetings by teleconference. Call in numbers and access codes are published along with meeting agendas, on the District's website.
- We are strongly encouraging customers to pay electronically. No fee electronic payment options are available to customers either through their commercial bank or the District's Autopay Program. Other payment options include, check payments either by mail or drop box and payment by credit card/ez check is available on the District's website or by telephone, subject to a \$3.85 Convenience Fee.
- A District employee will continue to be assigned Standby Duty, to provide our customers with 24-hour a day emergency service.
- The District has restructured our work environment for employee safety including: separating employee work locations, enhanced sanitation, and improved social distancing measures; such as, staggered schedules, holding all meetings virtually, and telecommuting.
- Work on essential major infrastructure projects; such as, the Waldenwood Lift Station Replacement Project is continuing.
- Customers are encouraged to visit the District's website for the most current information at [www.slwsd.com](http://www.slwsd.com).



- ⊘ Disinfectant wipes
- ⊘ Baby wipes
- ⊘ Make-up wipes
- ⊘ Toilet bowl wipes
- ⊘ Kleenex
- ⊘ Paper towels
- ⊘ Feminine hygiene products

### Don't Flush That!

*With sanitization at the forefront of everyone's minds these days, it's important to remember wipes are almost always NOT FLUSHABLE.*

Even though some disinfectant wipes are labeled "flushable," the photo at left says otherwise: disposable wipes are the #1 cause of a clogged sewer line. They can not only damage property, but they can hurt the environment and make people sick. Given that the cost of repairing a clogged sewer line is a homeowner's responsibility, please be on the safe side: use a trash can to dispose of used wipes, hygiene products, and anything that isn't toilet paper.

# Please Welcome Our New Commissioners

Allow us to introduce you to our two newest Commissioners, who are doing their best to fill the shoes of outgoing Commissioners Rod Keppler and Bill Anderson:

## Shauna Willner: Position 1

Shauna grew up in North Seattle and has lived in this area her whole life. In addition to serving as President of the HOA where she resides, her background includes serving as a Windermere realtor, a banking/mortgage lender, and five years as a Snohomish County Fire District 7 Commissioner.

## John Warner: Position 2

John and his wife Kathy have made their home in the Silver Lake area for over 27 years. Since 1964, his career has been focused on engineering, including 17 years as Silver Lake Water and Sewer District's lead inspector, where he oversaw the majority of our water and sewer construction projects.

For more information and the complete biography of each of our new Commissioners, visit our website at

[www.slwsd.com/commissioners.html](http://www.slwsd.com/commissioners.html)

## Project Updates

### Silver Acres Water Intertie

Design is underway for a new water intertie with the City of Everett in the Silver Acres neighborhood, located on the east side of I-5. Currently the District purchases water for this area directly from Everett at a more expensive rate. While there is no difference in costs to the ratepayer, this arrangement costs the District an extra \$150,000 per year. This new metered intertie would enable us to supply the area from our less expensive water system while still maintaining an emergency connection. Work includes hydraulic modeling to determine the most cost-effective way to upgrade the old and undersized water mains in this area. The intertie design and modeling work will be done by Gray & Osborne, Inc., with a cost of approximately \$61,000.

### Waldenwood Lift Station

Work began last September on the replacement of the Waldenwood Sewer Lift Station, located in the 10900 block of 51st Avenue SE. This pump station receives sewage flow from the entire Pinehurst subdivision, as well as two lower lift stations down on Lowell Larimer Road. Waldenwood pumps the wastewater uphill along 116th Street SE to an Everett gravity sewer main roughly two-thirds of a mile away. Built in 1998, the existing lift station has multiple ongoing maintenance issues, minimal backup redundancy, and outdated security. The new lift station will be built immediately next to the old one, in order to keep the existing facility in service until the new lift station is ready. The new lift station will feature three new horizontally mounted, variable speed pumps, upsized to handle increased flows in the future. Work is being performed by McClure & Sons out of Mill Creek, with a total project cost of approximately \$4.8 million, including design, construction and contingency. The new lift station will tentatively begin operation in November.



## Call Before You Dig!

If one of your outdoor projects this year includes a new deck, fence, or addition to your home, planting trees or shrubs, installing drainage, digging around or removing a tree stump, or other projects that involve digging, Washington State's RCW 19.122 **requires you to call 811 two days before work begins**. Utility locators will come mark the location of all underground utilities free of charge. Please assist the locators by using white paint to mark the proposed project area—most hardware stores carry inverted tip spray paint for this task.

### Paint Colors Used in Location Requests:

Proposed Excavation
Temporary Survey
Electric Power
Gas, Oil, Steam, Petroleum
Communications, Alarm or Signal, Cables or Conduit
Potable Water
Reclaimed Water, Irrigation, Slurry Lines
Sewer and Drain Lines



# Silver Lake Water & Sewer District



15205 - 41st Avenue SE  
Bothell, WA 98012-6114

PRSR STD  
U.S. POSTAGE  
PAID  
Permit# 1327  
Seattle, WA

## Silver Lake Water & Sewer District

### Address

15205 - 41st Avenue SE  
Bothell, WA 98012-6114

### Phone

425-337-3647

### Fax

425-337-4399

### Office Hours • *Our physical office is temporarily closed due to COVID-19*

Monday, Tuesday, Thursday and Friday  
8:00 a.m. to 4:30 p.m.

Wednesdays 9:00 a.m. to 4:30 p.m.

Closed Saturday, Sunday,  
and major holidays.

### Public Meetings

Silver Lake Water and Sewer District’s Board of Commissioners’ meetings are held the on the 2nd and 4th Thursday of each month at 5:30 p.m. **Currently, these meetings are being held virtually. Visit our webpage at [www.slwsd.com](http://www.slwsd.com) for more information.**

## How to Pay Your Bill

### Types of Payments Accepted

Check, money order, and credit card  
(Visa, MasterCard, American Express)

### Pay By DropBox

A payment drop box—for checks and money orders only—is available in the parking lot of our office at 15205 - 41st Avenue SE in Bothell.

### Pay Online

[www.slwsd.com](http://www.slwsd.com)

### Pay By Phone

1-877-814-9773

### Pay With Your Own Bank Bill Pay System

Please allow 7 business days for delivery

### Pay In Person • *Temporarily Unavailable*

15205 - 41st Avenue SE  
Bothell, WA 98012-6114

### Transaction Fee

There is a \$3.85 per transaction convenience fee when you pay with a debit/credit card or e-check (when paid by phone, website, or in person).

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## In Case of Emergency

District staff are on call 24 hours a day, 7 days a week to assist you with water and sewer emergencies.

**(425) 337-3647**

If you are calling after hours, press “1” to hold for an Emergency Operator.